

Velocity Bike Tours

wheels walking wine & food

ABN. 75 145 317 951
Corner Darley Road & Hooper Lane
Randwick NSW 2031
www.velocitybiketours.com.au
info@velocitybiketours.com.au

Velocity Bike Tours Terms and Conditions

Please read the following terms and conditions and waiver of liability as they incorporate the basis upon which your booking is accepted by Velocity Bike Tours

Price

Package price is per person based on share accommodation. In the event that single room occupancy is required, a single supplement will be applied. Whilst Velocity Bike Tours will endeavor to provide share accommodation when requested we cannot guarantee it as it is dependent upon numbers and willingness of other participants.

Bookings, Deposit and Final Payments

All packages are advertised in Australian Dollars. Please ensure all payments are made in Australian Dollars for the advertised price of the package.

To make a booking, you must complete a Booking Form and sign this Terms and Conditions form. By such, you are accepting all Terms and Conditions as set out in this document and must submit with your Booking Form a deposit of A\$1,000.00. A receipt will be issued as confirmation of booking. Booking Forms sent without a deposit are not accepted as an official booking. This document constitutes the entire agreement between Velocity Bike Tours and yourself.

Final payment is required 90 days prior to commencement date of tour. Should final payment not be made, Velocity Bike Tours reserves the right to cancel your booking, retaining your deposit as cancellation fee.

Bookings made within 90 days of tour commencement date require payment in full and are subject to the same cancellation fees as set out in this document.

Credit card payment is available, however will incur a 3% fee. We accept Visa and MasterCard.

Changes in Price

Fluctuations in the exchange rate allow us to modify the price of the package accordingly. In this event notice shall be given as soon as practicable.

Changes and Cancellation Fees

Circumstances outside the control of Velocity Bike Tours may necessitate changes in ride and transport routes and accommodation. While Velocity Bike Tours undertakes to make every effort to provide the itinerary as set out in advertising material, we will not be liable where interruptions are caused by events such as war, riots, civil strife, terrorist activity, industrial disputes, natural and nuclear disasters, fire, technical problems to transport, closure or congestion of Airports or ports, weather conditions, road detours or similar conditions.

While Velocity Bike Tours undertakes to cohere to its intended itinerary, clients should book knowing that changes imposed upon us by outside influences are beyond our control.

In the event that you cancel your booking, the following charges will be applied. Notice must be made in writing to our office (*check you Travel Insurance regarding cancellation*).

Cancellation Fees	
Up to 120 days before tour start date	50% deposit
89 – 120 days before tour start date	100% deposit
Less than 90 days	100% total cost

In the event that the minimum number of participants has not been reached, we reserve the right to cancel the tour. Cancellation fees will no longer apply and all monies will be refunded.

Upon commencement of the tour, under no circumstances will refunds be given. Any complaint pertaining directly to Velocity Bike Tours and its actions during your travels should be made in writing no later than 30 days after the conclusion of the tour. Velocity Bike Tours are not liable in any way for the actions, negligent or otherwise, of airlines, hoteliers or restaurateurs or recommended consultants.

Airfares

Package price excludes airfare. Clients must organise and arrange payment of their own airfare and be prepared to arrive on the first day of the tour.

Travel Insurance

Personal Travel Insurance is compulsory and is an essential term of this agreement. Personal Travel Insurance is not included in the package price. A copy of your Travel Insurance Policy must be submitted to Velocity Bike Tours prior to your departure

Included in the Tour Price

- . 3 star hotel accommodation
- . Breakfast each day
- . All dinners (excludes departure day)
- . Pick up on arrival at Grenoble TGV
- . Drop off at Toulouse Airport last day
- . Luggage transfer from hotel to hotel
- . Organised rides
- . Accredited Coach to supervise all rides
- . Professional Bike Mechanic
- . Vehicle support during group rides

Exclusions from Tour Price

- . Airfare
- . Airport Taxes
- . Food outside of specified meals
- . All beverages
- . Sightseeing entry fees
- . Telephone calls in hotel rooms
- . Mini-bar charges in hotel rooms
- . Travel Insurance
- . Excess baggage charges
- . Ride food

Health, Fitness and Safety Requirements

Participants should be in good health and have reasonable fitness. It is vital that you advise us of any medical problems that you have. Velocity Bike Tours does not discriminate against age.

Velocity Bike Tours reserve the right to decline, accept or retain any participant if their conduct affects the safety and / or enjoyment of other participants. Velocity Bike Tours accepts no additional costs pertaining to this.

It is a requirement that all participants wear an approved cycling helmet whilst riding.

Promotional Material

Velocity Bike Tours reserves the right to take photographs of the participants of a tour and use those images for promotional purposes. Your reservation on a tour allows Velocity Bike Tours the right to use images for such purposes. Participants who prefer that their images not be used must identify themselves to their Tour Leader at the commencement of the tour.

Responsibility/Liability

THIS IS VERY IMPORTANT, PLEASE READ CAREFULLY

By my signature as set forth on the booking form I acknowledge and confirm the following:

TO: Velocity Bike Tours trading as Velocity Bike Tours - ABN 75 145 317 951 I agree to this release of claims, waiver of liability and assumption of risk. The Trade Practices Act. 1974 implies into the contracts for the supply of goods and services certain non-excludable conditions and warranties. Except to the extent that: I have non-excludable rights under the Trade Practices Act. 1974, I wave any and all claims I may now and in the future have against and release from all liability and agree not to sue Velocity Bike Tours and its employees or representatives (collectively its staff) or the licensor for any personal injury, death, property damage or loss sustained by me as a result of my participation in a tour.

I agree that if I suffer injury or illness, medical treatment can be arranged at my personal cost, as Velocity Bike Tours deems essential for my wellbeing.

Print Name

Signature

Date